

Frequently Asked Questions (FAQ)

FSA Gastroenterology Closure

Why is the GI division closing?

Flagstaff Surgical Associates, PA has made the decision to close the GI Division. We stepped in to provide GI care when the previous local practice was closing, but after more than a year of operation, we have been unable to sustain the clinic due to ongoing provider shortages and operational challenges.

When is the last day GI services will be available?

The GI Division will close on July 31st, 2026.

What happens if I have an upcoming GI Appointment or procedure?

If you have an appointment of procedure scheduled:

- Procedures will be performed as scheduled through July 10th, 2026.
- Consultations after May 1st will be cancelled.
- Follow-Up appointments will be scheduled through July 31st.

How do I find a new GI provider

You may:

- Ask your primary care provider for a referral.
- Contact your insurance plan for in-network GI specialists.
- View our list of Arizona Gastroenterologists on our website.
- Reach out to our office for further assistance.

How do I transfer my medical records?

Medical records can be transferred to yourself or your new provider upon authorization.

To request records:

- Complete an authorization form
 - Available on our website
- Return completed records requests to:
 - Email: gastromedicalrecords@flagstaffsurgical.com
 - Fax: 928-774-9625
 - In person: 77 W. Forest Ave, Ste 107, Flagstaff, AZ 8600
- Contact our medical records department with any questions
 - gastromedicalrecords@flagstaffsurgical.com

- 928-773-2222 Option 7

Will my medications be refilled?

We will make every reasonable effort to provide appropriate prescription refills during the transition period. Long-term medication management should be transferred to your new GI or primary care provider.

What if I have an urgent GI issue?

If you have urgent or severe symptoms, please:

- Visit your primary care provider.
- Visit an urgent care center or emergency department.
- Follow your established emergency plan if you have one.

Who can I contact if I have Questions?

Our team is here to help

- Phone: 928-773-2222 Option 8
- Text: 928-773-2222
- Email: info@flagstaffsurgical.com